**Component 2 -**

**Learning Aim A**

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| Criteria covered by this task: | |
| Unit/Criteria  reference | To achieve the criteria you must show that you are able to: |
| A.1P1 | Identify health and social care services that meet some of the needs of individuals in a given scenario |
| A.1P2 | Identify barriers that might prevent individuals accessing a health or social care service |
| A.1M1 | Outline ways in which health and social care services meet the needs of individuals in a given scenario |
| A.1M2 | Outline barriers that would affect the use of one health or social care service for an individual in a given scenario |
| A.2P1 | Explain how health and social care services meet the needs of individuals in a given scenario |
| A.2P2 | Explain how barriers could affect the use of **one** health or social care service for **an individual** in a given scenario |
| A2.M1 | Analyse the extent to which health and social care services meet the needs of individuals in a given scenario, explaining how barriers for **one service** can be overcome |
| A2.D1 | Assess the suitability of health and social care services for individuals in a given scenario, making justified and realistic suggestions for how barriers for one service can be overcome |
| In this booklet. | you will find: |

* The marking criteria - so you know how you will get awarded Pass, Merit and Distinction
* Scenario - sets the tone of your work
* Task - looks at what you need to do in the assignment
* Case study - you must pick the Sam & Verna case study, You must link the individuals in your case study to everything you talk about in your assignment
* Writing frame - to help you complete ALL of the assignment



**Scenario**

This Assignment is about the different types of Health and Social Care services and the bar­riers individuals sometimes face when they are trying to access the services.

Please choose the Sam and Verna case study for your Assignment to base your work on.

**Task**

For this task, you must produce a review of the health and social care services in your area (Maidstone, Chatham, Larkfield etc.), and how they would meet the needs of the individuals in the case study you have chosen to use.

Your review will be divided into three sections Section 1

For this section, you must explain how the health and social care services in your area will meet the needs of both of the individuals in your chosen case study.

In your work, you must refer to the health and the social care needs of your chosen individu­als and link these to the service that will meet that need. (P1)

Section 2

In this section, you must choose one of the individuals from your case study in section 1 and one of the health or social care services you have written about in section 1.

You should explain the barriers that could have an effect on whether **one** of your chosen individ­uals could use/access the service.

You should also include examples of any difficulties the individual may have in accessing the service (P2)

Section 3

In this section, you must assess how suitable the health and social care services are in meeting the needs of both your chosen individuals.

You should then choose one of the health and social care services and make **realistic sug­gestions** for overcoming the barriers you have explained in section two for one individual. (M1)

To develop this section and hit the higher grade you should also analyse how well the health and social care services actually meet the needs of your chosen individuals, how suitable are the health and social care services in terms of how well they meet the needs of individuals? Explaining how barriers for one service can be overcome but you must **justify,** (give reasons) for your suggestions. (D1)

**My suggestion :**

When you have done your write up on the barriers (P2) – after each barrier now add another paragraph explaining how these barriers can be overcome. Give lots of examples as to how you could avoid or cope with these obstacles eg. sensory barriers – overcome by using sign language, use braille, etc.. Then you will have done half of the merit section. 😊

Follow the plan below.

**OVERVIEW : Case study**

You must link the individuals in your case study to everything you talk about in your assignment. You’ll notice this is the one you should have written about in your

Homework booklet on Show My Homework (If you have done it correctly)

Case study : Verna and Sam Williams

Verna Williams is forty-eight years old and lives with her husband Sam, and their two cats. They live on the second floor of a block of flats. The lift is often broken. This means that access to the street is down two flights of stairs. The block of flats is on a new estate half a mile from the nearest bus stop. Verna has a medical condition which affects her mobility. Verna uses a walking stick to get around most of the time, but some days she needs to use a wheelchair. Verna also has asthma which has re­cently got much worse. She has type two diabetes. She takes medication and has a diet plan to cope with the diabetes.

Sam Williams is fifty-two years old He has recently left his job at a local supermarket because he had an argument with the manager. Sam and Verna are now living on a reduced income. Sam has a hearing impairment for which he uses a hearing aid. Sam also has a learning disability and a speech impair­ment. This means that he has difficulty communicating with people and he becomes frustrated when asked to repeat what he has said.

**Writing frame**

Aim of this task:

You must produce a review of the health and social care services in your area and how they would meet the needs of the individuals in the case study you have chosen to use. Try and use the subheadings given below, and also break your work up with the criteria in red.

**A.2P1**

**Explain how health and social care services meet the needs of  
individuals in a given scenario**

Introduce your first individual. Write their name as a sub heading.

What are their needs? Explain in detail. (Do not make this up; take it from the case study)

What services could be provided to meet these needs? Think back to the powerpoint and your SMH booklet. There is a checklist below (in blue) to help you think about all the different services there are available.

Introduce your second individual. Write their name as a sub heading.

What are their needs? Explain in detail. (Do not make this up; take it from the case study)

What services could be provided to meet their needs? Think back to thepowerpoint and your SMH booklet. There is a checklist below (in blue) to help you think about all the different services there are available.

***Different health care services*** *and how they meet service user needs:*

* *primary care, e.g. QPs, dental care, optometry, community health*
* *secondary and tertiary care, e.g. specialist medical care*
* *allied health professionals, e.g. physiotherapy, occupational therapy, speech and language therapy, dieticians.*

***Different social care services*** *and how they meet service user needs:*

* *services for children and young people, e.g. foster care, residential care, youth work*
* *services for adults or children with specific needs (learning disabilities, sensory impairments, long-term health issues), e.g. residential care, respite care, domiciliary care*
* *services for older adults, e.g. residential care, domiciliary care*

*the role of informal social care provided by relatives, friends and neighbours.*

What health and social care services are there in your area? Name them and explain what they do. For this bit you will need to look at the local area, and see what services are available. Use research and the NHS websites to search up these services, although you should have already done this as part of your SMH booklet. Be sure to include the name and address of the service in your work ☺

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|  | Now look at these services in your area and think about how they can meet the needs of your two individuals.   * For your first individual, identify the first health and social care service:   Explain now: what do they do, what are their aims, what do they provide?  How does this meet your first individual’s needs?   * Second health and social care service:   Explain now: what do they do, what are their aims, what do they provide?  How does this meet your first individual’s needs?   * Third health and social care service:   Explain now: what do they do, what are their aims, what do they provide?  How does this meet your first individual’s needs?   * Fourth health and social care service:   Explain now: what do they do, what are their aims, what do they provide?  How does this meet your first individual’s needs?  Add in as many services that you think can support your individual.  **\*\* Now do the same for your second individual.**  (Remember the first individual appears to have more health needs and the second more social care needs so the services they require may be quite different) |
| A.2P2 | Explain how barriers could affect the use of one health or social care service  for an individual in a given scenario  What are barriers? Explain each of the barriers below – review the revision sheet we did in lessons. Write a short overview of the different barriers first to show the examiner you understand the 8 barriers we have discussed.   * physical barriers, e.g. issues getting into and around the facility, lifts, stairs, wheelchairs. * sensory barriers e.g. hearing and visual difficulties * social, cultural and psychological barriers e.g. lack of awareness, differing cultural   beliefs, social stigma, fear of loss of independence   * language barriers e.g. differing first language, language impairments * geographical barriers e.g. distance of service provider, poor transport links * intellectual barriers e.g. learning difficulties |

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|  | * resource barriers for service provider, e.g. staff shortages, lack of local funding, high local demand * financial barriers, e.g. charging for services, cost of transport, loss of income while accessing services.   Now choose one individual from your case study accessing one of the health or social care services that you have written about in the previous section. Eg. Verna accessing the hospital.  Identify any barriers that might have an effect on your chosen individual being able to use this service.  One health and social care service: eg hospital  Barrier 1 - which barrier will you be talking about? Eg. Physical barriers  How does this barrier affect your individual from using the health care services? Make sure to give some examples that your individuals might face in accessing this service.  M1 - How can this barrier be overcome? Give examples.  Barrier 2 - which barrier will you be talking about? Eg. Language barrier  How does this barrier affect your individual from using the health care services? Make sure to give some examples that your individuals might face in accessing this service.  M1 - How can this barrier be overcome? Give examples.  …Write about as many barriers as you can that your individual may face (it may not be all 8) |
| A2.M1 | Analyse the extent to which health and social care services meet the needs of individuals in a given scenario, explaining how barriers for one service can be  overcome (you have just answered this above)  You have included the section on barriers into your P2 work above. Now new section title ‘An analysis of how well the health and social care services meet the needs of both my individuals’  … How well do you think the services meet the needs of **BOTH** your individuals? |
| A2.D1 | Assess the suitability of health and social care services for individuals in a given scenario, making justified and realistic suggestions for how barriers for  one service can be overcome  In this section, this is a development of the merit above. You must fully assess how suitable the health and social care services are in meeting the needs of your chosen individuals. This requires you to make a judgement, you could rank or score the services. Give clear information on how you have reached your judgement.  What are **your views on the suitability** of health and social care services for your chosen individuals? Make an overall judgement.  The barriers - your justification should provide clear reasons for how to overcome the barriers and explain why the suggestions are realistic, this might include why other possibilities would not work. |